



How to set-up/change your direct debit mandate in Kaizen Self Care

1. Sign into Kaizen Self-Care

<https://kaizen-energy.tridenstechnology.com/monetization/self-care/welcome>

Log in to Kaizen energy

https://app.tridenstechnology.com/auth/realms/kaizen-energy-sandbox/protocol/openid-connect/auth?client_id=charge-an...

Kaizen energy

Email
jalej45275@xxyxi.com

Password

Remember me

SIGN IN

[Forgot Password?](#)

2. Scroll down to the payment section a click on the “Edit” icon in the top right corner

Monetization Self-Care

https://kaizen-energy-sandbox.tridenstechnology.com/monetization/self-care/tabs/customer

Kaizen energy

Platform - Prepaid

Home

IE

Payment

FIRST NAME
Test12

LAST NAME
CRN

ADDRESS
Test12 CN
1 Dublin
IE

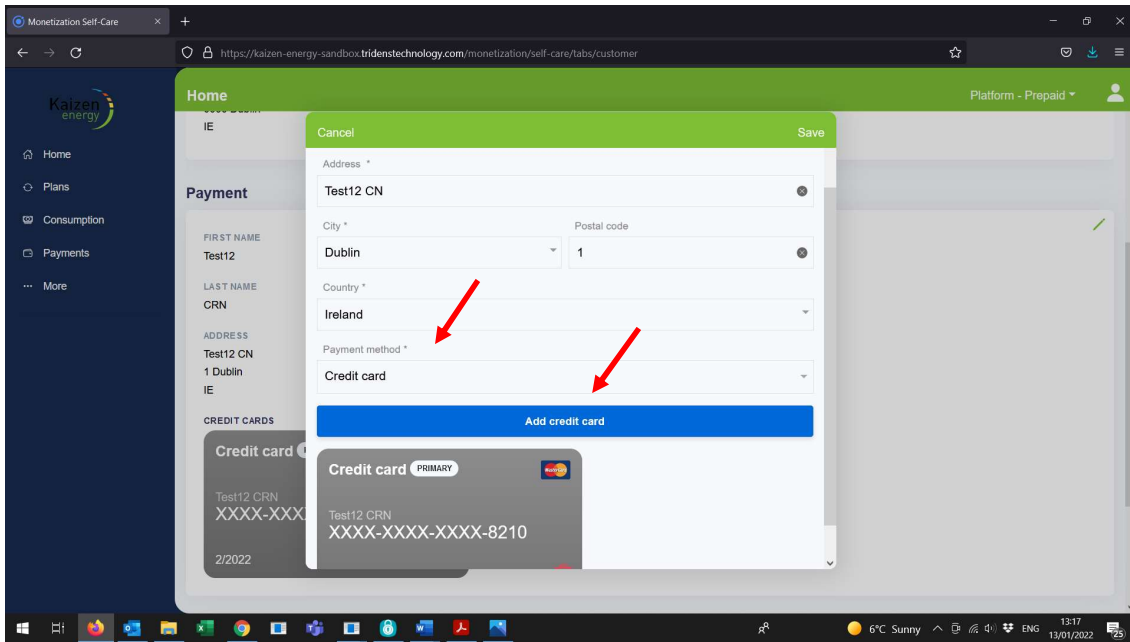
CREDIT CARDS

Credit card PRIMARY

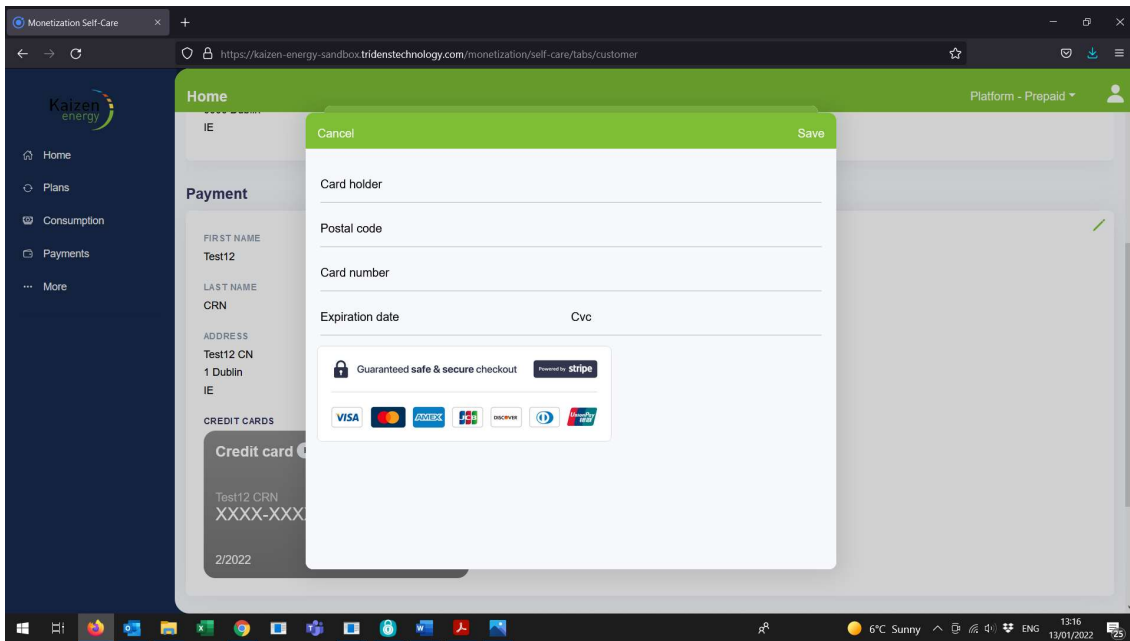
Test12 CRN
XXXX-XXXX-XXXX-8210

2/2022

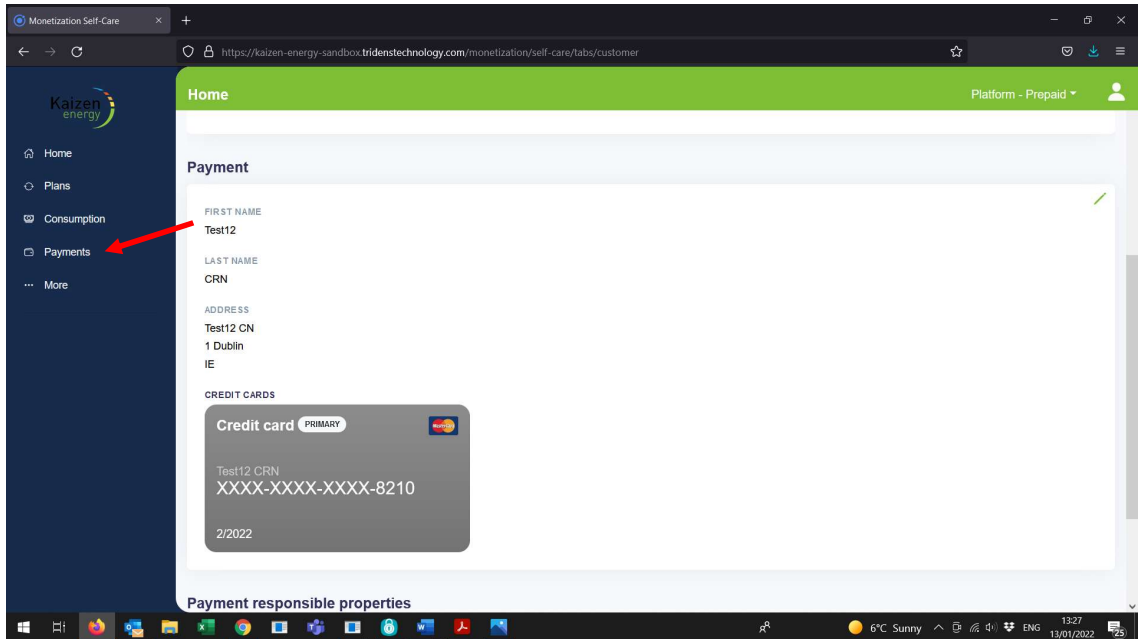
3. Click the drop down arrow on “payment method”, change from “invoice” to “credit card” and click “Add credit card”



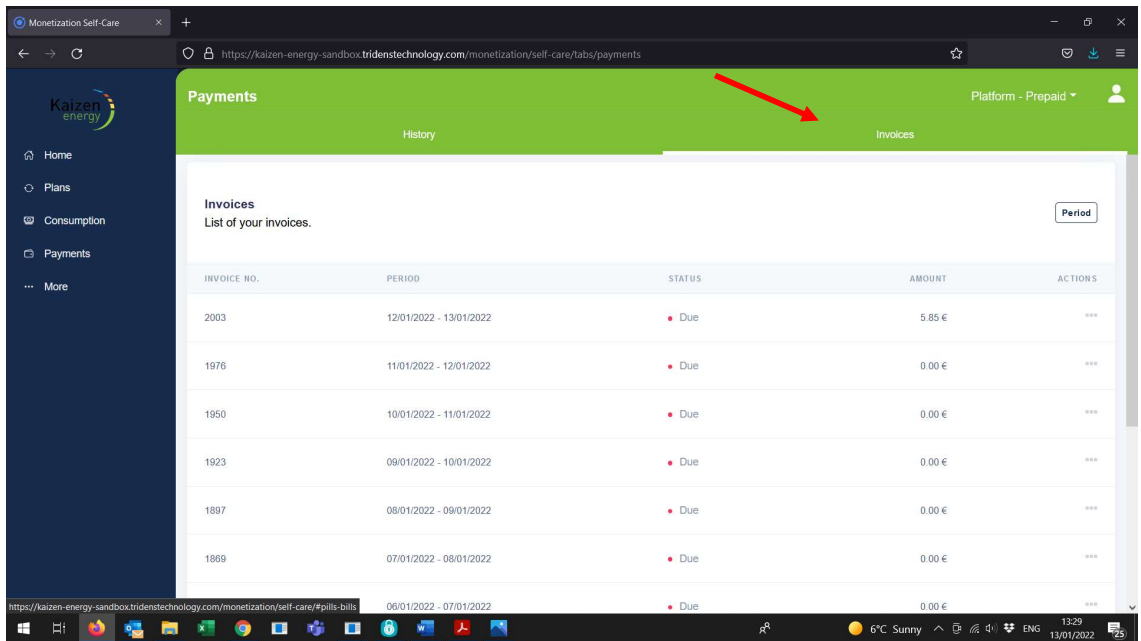
4. Add credit card details and click “Save”



5. Once your card is stored on your account click "Payments".



6. On payment screen click "Invoices"



7. You can view and pay invoice by clicking 3 dots on the right-hand side

The screenshot shows a web browser window with the URL <https://kaizen-energy-sandbox.tridenttechnology.com/monetization/self-care/tabs/payments>. The page title is "Payments" and it includes a navigation menu on the left with options like Home, Plans, Consumption, Payments, and More. The main content area is titled "Invoices" and displays a table of invoice data. A red arrow points to the "Actions" column for the first invoice (2003), which has opened a dropdown menu with "View Invoice" and "Pay now" options.

INVOICE NO.	PERIOD	STATUS	AMOUNT	ACTIONS
2003	12/01/2022 - 13/01/2022	Due	5.85 €	View Invoice Pay now
1976	11/01/2022 - 12/01/2022	Due	0.00 €	...
1950	10/01/2022 - 11/01/2022	Due	0.00 €	...
1923	09/01/2022 - 10/01/2022	Due	0.00 €	...
1897	08/01/2022 - 09/01/2022	Due	0.00 €	...
1869	07/01/2022 - 08/01/2022	Due	0.00 €	...
1843	06/01/2022 - 07/01/2022	Due	0.00 €	...