

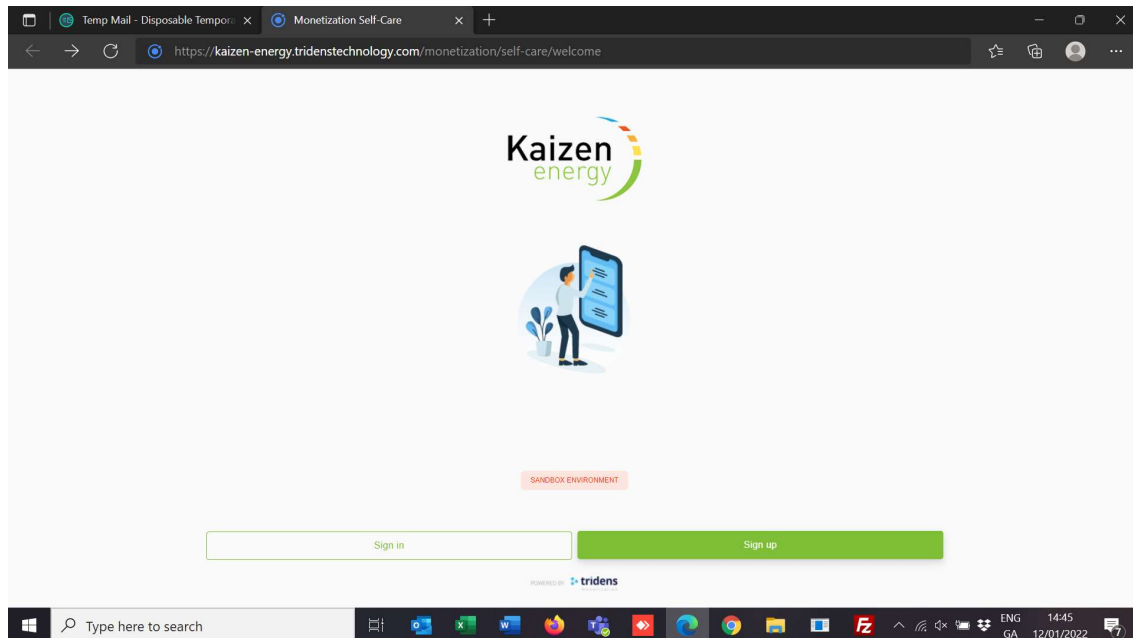


How to sign-up for heat supply in Kaizen Self Care

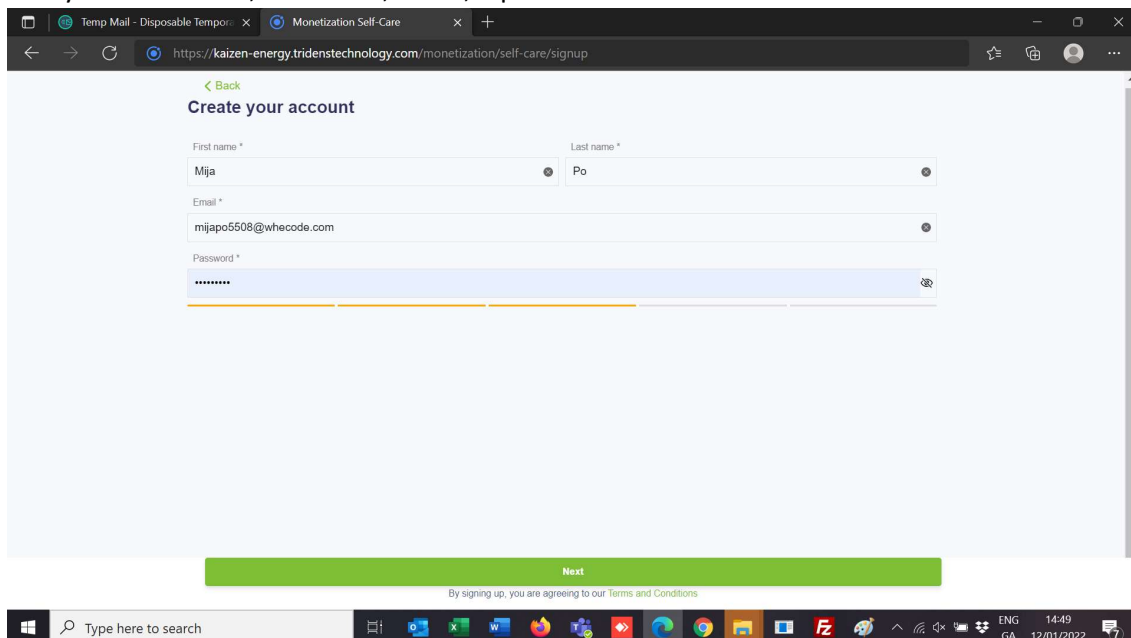
Follow the link to Kaizen Self Care: <https://kaizen-energy.tridenstechnology.com/monetization/self-care/welcome>

Sign-up

1. Sign-up – Click on the sign-up button



2. Add your first name, last name, email, a password and click "Next".



3. Add your postal address, mobile phone number and click “Next”. Please note you will need to start typing in the search box for city/country in order to find it on the list.

The screenshot shows a web browser window with the URL <https://kaizen-energy.tridenstechnology.com/monetization/self-care/signup>. The page title is "Customer details". There is a "Back" link at the top left. The form contains the following fields:

- Address *: 12 Test Address, The Avenue
- City *: Dublin
- Postal code: 4WR 3R2S
- Country *: Ireland
- Phone *: +35312345678
- Customer identifier
- Invoice number

Below the phone number field, there is a note: "You can find information below on your last invoice or leave empty if you don't have any." At the bottom of the form is a green "Next" button. Below the button, it says "By signing up, you are agreeing to our Terms and Conditions". The Windows taskbar is visible at the bottom, showing the search bar and various application icons.

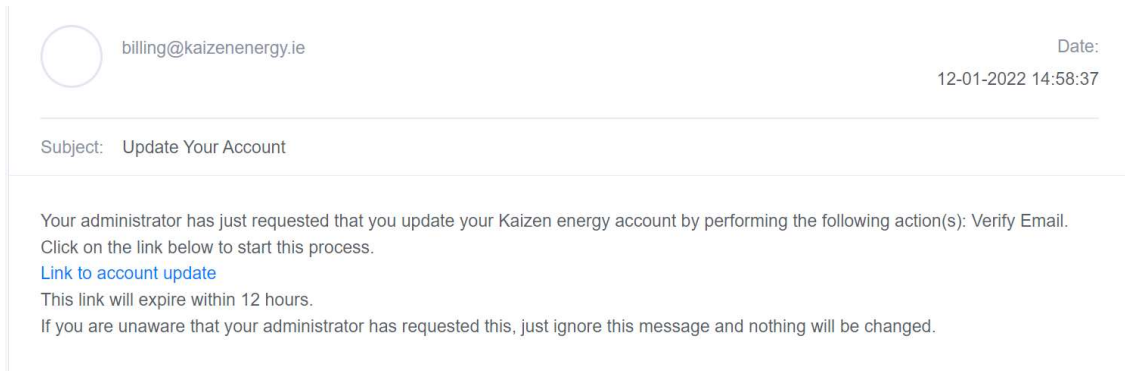
4. Choose your supply address site, property, the start date that you are taking responsibility for the heat supply and click “Finish”

The screenshot shows a web browser window with the URL <https://kaizen-energy-sandbox.tridenstechnology.com/monetization/self-care/signup>. The page title is "Site and apartment". There is a "Back" link at the top left. The form contains the following fields:

- Site: Rostrevor Place
- Apartment: Apartment 103, Block F, Rostrevor Place Orwell Road Dublin 6
- Start date: 12/01/2022

Below the start date field, there is a note: "This is the date you take responsibility for payment of the heat account for the above address. For new customers, this your lease start date." At the bottom of the form is a green "Finish" button. Below the button, it says "By signing up, you are agreeing to our Terms and Conditions". The Windows taskbar is visible at the bottom, showing the search bar and various application icons.

5. Check you email for a verification email from billing@kaizenenergy.ie with the subject “Update Your Account” and click “Link to account update”. Please note that this email may have gone to your junk/spam folder.



6. Click “>> click here to proceed”



Perform the following action(s): **Verify Email**

[» Click here to proceed](#)

7. You account has been validated



Your account has been updated.

[« Back to Application](#)